

Access Statement – Verwood

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01202 822 763
- Site Page www.campingandcaravanningclub.co.uk/verwood

Your Arrival on Site

- Bournemouth Train station 14 miles from site. Nearest bus stop is in Verwood approx. 1mile from site
- There is a brown sign off the B3081, immediately opposite site entrance. There is a large white Camping and Caravanning Club sign displayed in both directions at the entrance to the site
- Two keypad operated barriers at entrance to site and one that is automatic on exit. All are locked down between 11pm and 7am
- The visitors parking area is outside the barriers and can be used as the overnight parking area, it is approx. 10m from the main gate
- Site roads are tarmac throughout
- New arrivals should pull up to the “arrivals area” which is the left hand lane (the right hand lane is for campers who are already on site). Pedestrian access around the barrier on the right is 1200mm wide and offers unrestricted access 24 hours a day
- There are no designated accessible parking spaces, but there is a large level tarmac area designated for new arrivals and the reception is the first building, accessible by the tarmac roadway leading onto a slightly sloping concrete pathway, there are no handrails on this pathway
- There is no lighting in the arrivals area, but the front of the reception block is lit when it’s dark
- If the reception is closed, signs on the door will give instructions how to summon site staff for assistance
- There are potted plants along the path from arrivals area to reception

Your Check in

- The reception is clearly signed for arrivals
- Reception is always open from 9am-10:45am then 4pm-6pm and at other times as required
- The reception door is accessed from a concrete path level with the threshold and operated by a push handle. Inside there is a good, clear manoeuvrable space
- If the reception is closed, signs on the door will give instructions how to summon site staff for assistance
- There is a slight lip on the draft excluder under the door
- There is a low level reception counter

Your Pitch

- Pitch types on site are Hardstanding with electric hook-up, grass pitch with electric hook-up and grass pitch without electric hook-up
- Cars can be parked next to most pitches on site
- Four hardstanding HWE pitches are close to the accessible room from which access is via tarmac road and concrete path
- Hardstanding's are made up of <20mm gravel and are level. The gravel is loose
- There is one Grass pitch with or without electric hook up within 15metres of the accessible facilities. Other grass pitches are available next to the tarmac roadway which offers easy access to these facilities

Your Facilities

- There is a clear, well maintained concrete path leading to the facilities
- There is a gentle ramp leading down to the facility blocks
- There are steps in to the ladies and gents, level to family and accessible room
- There is one semi-ambulant cubicle in both men's and ladies block
- All sinks have push button taps throughout
- There are fold down seats in all showers
- The showers are operated by a push button in men's and ladies and a dial in the family room
- The facility block has low level, wall mounted lights on the exterior walls

Your Accessible Facilities

- There is a flat level concrete slab path leading to the accessible facility
- There is flat level access in to the accessible facility
- There are handrails next to the toilet
- There is a large size flush handle
- There is transfer space to the left of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin has larger than normal lever top taps
- There is a hand dryer located in the room
- There is a low level mirror above the sink that does not extend to full height
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can be heard from the gents and ladies toilets nearby and there is a light outside the facility to indicate assistance is required

- The accessible room can be accessed with a RADAR key (obtainable from reception)

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have level access
- The approach path is concrete
- The taps are screw top with the exception of a low level unit with lever taps
- The washing machine is front loading and can be reached from the floor
- The tumble dryer is front loading and can be reached from the floor
- There is a wall mounted iron
- There two 2 freestanding ironing boards
- There is an outdoor clothes drying area with two rotary dryers
- There is an undercover dishwashing facility available
- All washing up sinks have screw top taps with the exception of a low level unit with lever taps

Your Recreational Areas

- There is an indoor recreation area
- There is a slight ramp leading to this area
- There are no steps leading to the indoor recreational area
- There is a variety of seating available such as sofas and freestanding chairs
- There is an outdoor children's play area
- This is accessible over grass with a gravel path approach
- There are picnic tables on a level concrete patio next to the play area
- The play area has a purpose built soft surface
- This entire area is fenced in

Waste, Fire and Evacuation

- There is a short, concrete ramp leading up to all water points
- There are no steps or kerbs restricting access to the water points
- There is a waist high surrounding the water point compounds
- There is a fire triangle and 2 foam extinguishers located at all water points
- The General Waste and Recycling Point is adjacent to the exit barrier on a hard standing gravel parking area
- All bins on site are full height industrial 1100L units 1.2m high
- The fire assembly points are located near reception, on tarmac and the other is in the camping field near the dog walk entrance which is reached across grass
- Campers are briefed about the assembly point on arrival. There are clear signs

Miscellaneous Information

- At night there is low level lighting on the outside of all blocks and the rest of the site is dimly lit by hook-up bollards
- The overnight carpark can hold at least eight cars
- There are a number of picnic tables & benches dotted around the site

Ready Camp

- There is one car parking space on grass next to each unit. Other cars must be parked in the car parking area
- There are no designated paths leading to the units, access is over grass
- All 5 units on site have two steps up at the entrance
- Further information can be found at www.readycamp.co.uk